

Website Accessibility Policy

This accessibility policy was approved by the Hazeltine Heights Water and Sanitation District [HHWSD] board of directors on June 11, 2024.

HHWSD is fully committed to providing accessible facilities, elements, and channels of communication to all members of the public. As part of this commitment, HHWSD has a policy of providing an accessible website compatible with the Web Content Accessibility Guidelines (WCAG 2.1A) and commercial screen reading software. All features of the website are coded to allow individuals with vision and other impairments to understand and use the website to the same degree as someone without disabilities. We welcome feedback and can often resolve issues in a timely manner if they arise.

If you need any special assistance or accommodation, please contact our accessibility officer or call us at 303-916-3800.

Ongoing Compliance Information

Compliance Officer

HHWSD has designated Shirley Sabin as its compliance officer for website disability-related accommodations. The compliance officer has received training in website accessibility and updates the site in accordance with those best practices. If anyone needs special assistance, or wants to report an issue, please contact our accessibility officer at:

hhw_sd@comcast.net or by phone at 303-916-3800.

Per HHWSD's internal processes, issues or requests for accommodation reported will be responded to by the compliance officer within 2 business days.

Compliance Procedures and Reports

In addition to annual testing with users with a wide range of disabilities and coding our website to WCAG standards, HHWSD regularly scans its website to ensure ongoing compliance, and makes timely changes to any inaccessible items, if any are found.